IN THE UNITED STATES PATENT AND TRADEMARK OFFICE RECEIVED CENTRAL FAX CENTER

In re Patent Application of	FEB 2 5 2004		
James Howard DREW) Group Art Unit: 3623		
Application No.: 09/593,118	Examiner: Robinson Boyce, Akiba K		
Filed: June 13, 2000			
For: METHOD FOR EVALUATING CUSTOMER VALUE TO GUIDE LOYALTY AND RETENTION	<u>`</u>		

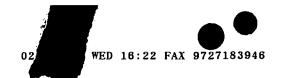
PETITION FOR ONE MONTH EXTENSION OF TIME

Mail Stop AF Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

The following extension of time is requested to respond to the Office Action dated

)3/18/2004 p 01 FC:1251 02 FC:1202	November 21, 4J0NES1 00000011 07234 110.00 pgOne m	47 0959311A			
2 FC:1202 3 FC:1201	90.00 DA 172.00 DA		S 110.00.		
	v	An extensio	n fee in the amount of \$ _ is e	enclosed.	
	<u></u>		0.00 to Deposit Account No	. 07-2347.	



Petition for Extension of Time Attorney's Docket No.: 99-836 U.S. Serial No.: 09/593,118

The Commissioner is hereby authorized to charge any other appropriate fees that may be required by this paper that are not accounted for above, and to credit any overpayment, to Deposit Account No. 07-2347.

Respectfully submitted,

VERIZON CORPORATE SERVICES GROUP INC.

By

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Date: 02/25/2004